### ALNAP Urban Systems & Stakeholders Research

# **Ó**ALNAP

Infosheet

November 2015

## **UNDERSTANDING URBAN SYSTEMS AND STAKEHOLDERS**

#### WHAT IS THIS RESEARCH ABOUT?

Recent research and policy work have identified the importance of working within existing systems in urban humanitarian response and with local stakeholders<sup>1</sup>. Urban systems which relate to humanitarian response work include urban service provisions, both market and public sector (e.g. water and electricity), as well as governance and decision-making systems. Urban stakeholders may include community-based organisations, police and fire services, municipal governments, water boards, local businesses, and more.

The first step in working with urban systems and stakeholders is to understand them – what already exists? What are their capacities, needs and priorities, and the relationships between them? However, there is little documented and shared guidance on this topic, and a general lack of clarity around these issues. It is unclear to what degree humanitarians effectively understand urban systems and stakeholders, and what this understanding brings to humanitarian response.

#### **OBJECTIVE AND RESEARCH QUESTIONS**

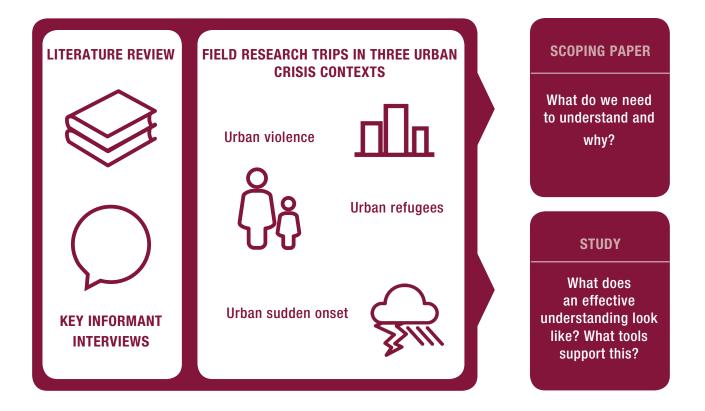
This research project seeks to address:

- What do we mean by urban systems and stakeholders?
- Who is trying to understand what about urban systems and stakeholders and how?
- Why is this understanding important?
- **How** effective are existing tools/guidance in providing information about urban systems and stakeholders?

e.g: Sanderson & Knox Clarke, 2012; BRC learning from city; urban expert group WHS recommendations.

#### HOW WILL THIS RESEARCH BE CARRIED OUT?

FIG. 1: STAGES AND OUTPUTS OF THE RESEARCH



#### HOW CAN ALNAP MEMBERS PARTICIPATE?

ALNAP members and members of the ALNAP Urban Response Community of Practice can support this research by:

- 1. Sharing relevant literature/publications
- 2. Sharing their organisation's approach to understanding urban systems and stakeholders through interviews
- 3. Facilitating the field research trips by:
  - a. Offering to share their organisation's work on the ground including the identification of field staff to interview
  - b. Providing/assisting with security and logistical arrangements, including transport, accommodation and translation where required (please note that all expenses associated to these activities are fully covered by the ALNAP budget)

#### CONTACT

ALNAP Research Officer Leah Campbell

E-mail: l.campbell@alnap.org

Tel: +44 (0) 20 3327 6578